

AMERICAN AIRLINES, INC.

4848 WEST 63RD STREET

CHICAGO

November 21, 1938

Mr. Amon G. Carter  
Fort Worth Star Telegram  
Fort Worth, Texas

Dear Amon:

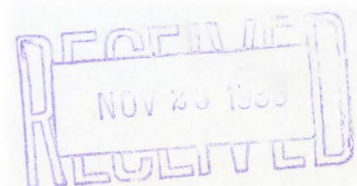
I am sending you for your information copy of a letter received this morning from the supervisor of our passenger service in which he tells of the use he has made of your suggestion concerning the manner in which cotton should be dispensed on the airplanes. Thank you for the suggestion.

Sincerely yours,



C. R. Smith  
President

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C. R. Smith

November 14, 1938

Supervisor of Passenger Service

Yours of Oct. 14, 1938

Dispensing of Cotton to Passengers

Thank you very much for your letter of October 24th in which you called to my attention the manner in which one of our Stewardesses dispensed cotton to our passengers. This item was discussed in our recent Chicago Stewardess meeting and will be discussed with the remaining Stewardesses within the next month.

Please note the attached bulletin which will be discussed during this series of Stewardess meetings. You will note that we were able to take good advantage of the idea you gave us in the last paragraph of your letter.

rj

N. Wilson