Mr Amon G. Carter, Fort Worth, Texas.

Dear Amon:

I have received your note, the Eastern advertisement and the color sheets from the Fort Worth Star Telegram. I agee with you on the latter; they are excellent.

It is difficult to secure agreement on what constitutes good advertising. We have been following the Eastern campaign for a year or more. I am sure that it has its good points but I am equally sure that I could not recommend that general type of advertising for American. It is a bit on the blatant side, and it over-extolls the virtures of anything with which Eastern is connected. Further, it tells a multitude of stories and I have always believed that it was worthwhile to decide what your story was and centralize on that.

We advertise for the purpose of increasing the prestige and gross income of American Airlines. On both of those scores we have consistently exceeded Eastern, year after year. We have the highest prestige in the industry, Eastern is among the low numbers in passenger acceptance. Of course, advertising is not responsible for all of that, the basic service must be good before an advertisement can be effective, and the service of Eastern compares most unfavorably, on the average, with the other large airlines.

I would not want to be out of the newspapers, and a substantial part of our budget goes there, but I would also not like to be entirely out of the national magazines. I believe our advertising effort is better balanced and is more effective than that of Eastern, and I believe that the results indicate that.

I am sending you a magazine advertisement on which we have received many commendations. It is my belief that type of advertisement goes better in a national magazine than in the newspaper, altough it would also be effective in the newspaper. But, with a limited budget, there must be a division, and I hope that our present division is in the neighborhood of the right relationship.

C. R. Smith

